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Defender Management Code

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Do I need to keep the Management Code secret?

The Management Code for the F100, F150, and F200 does not give access to any private data or use of key material so there is no security threat from knowing the Management Code. Its main purpose is to allow device recycling and updating of the read-only partition. However, if an organization wishes to manage and fully maintain control of devices that it issues to users, it is recommended that it change the Management Code and keep it secret. This prevents employees from recycling the device themselves and re-configuring it for their own purposes.

The default Management Code is RECYCLE. If the default Management Code is changed, you must use the correct Management Code to perform device recycle or device software/firmware updates.

Note 1: Caution, once changed, the default Management Code is no longer functional. Keep track of any custom values input to a device. We are unable to assist with unknown device Management Code and/or administrator password.

Note 2: The Defender F50 does not have or use a Management Code. Erasing the F50 Pivot drive has the effect of resetting the unit to factory conditions.