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## IronKey Support for Firefox

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Mozilla has released Firefox 21. Due to changes in how Firefox interacts with extensions, this update will break the functionality of many Firefox extensions, including IronKey's Identity Manager and Secure Sessions extensions.

IronKey is committed first and foremost to security. We have an established culture of observing, testing and then optimizing, in regards to the final code of third parties. We understand that many of our users will want to install Firefox updates as soon as they possibly can. We are working to release compatible versions of these extensions in a future update.

As is common with most hardware vendors, we have larger releases that have many features, fixes and improvements, etc. We are not planning to have a small release specifically for Firefox support, but rather that will be part of a larger release.

- Users who have an S250 or D250 device with **IronKey software version 3.2.0.0 or higher** and have updated to Firefox 21.x.x must restore a previous version of Firefox and update no higher than **version 13.x.x** to use IronKey Identity Manager or Secure Sessions.
- Users who have an S200 or D200 device with **IronKey software version 2.5.0.0 or higher** and have updated to Firefox 21.x.x must restore a previous version of Firefox and update no higher than **version 13.x.x** to use IronKey Identity Manager or Secure Sessions.
- Users who have an S100 device with **IronKey software version 2.0.8.0** and earlier and have updated to Firefox 4.x.x - 21.x.x must restore a previous version of Firefox and update no higher than **version 3.6.x** to use IronKey Identity Manager or Secure Sessions.

Here is another look at what software is supported with various IronKey devices:

IronKey Model	Highest IronKey Software Version	Highest Mozilla Firefox Version
x250	3.4.0.0	13.x.x
x200	2.5.2.0	13.x.x
S100	2.0.8.0	3.6.x

To find your IronKey model and software version, please refer to this [Knowledge Base article](#).

To restore Firefox to the version shipped with your IronKey, please refer to this [Knowledge Base article](#).